

# ALASKA 211

## CONNECTING ALASKANS TO RESOURCES AND SERVICES

Alaska 211 serves as the go-to, free resource during disasters, personal crises, or daily challenges. **We connect individuals and families with locally available help.** Callers during regular business hours speak with trained and caring community resource specialists. We're good listeners and provide information from our database, which contains 1,086 agencies and 8,345 services. We make free, up-to-date, confidential, and multilingual referrals. No matter the need, we're here.

18,475

Calls answered  
in our Alaska 211  
call center

8,024

Online database  
searches run on our  
Alaska 211 website

## ANSWERING QUESTIONS WITH CARE

Common requests revolve around basic needs. *Where can I find shelter for the night? A food pantry? Medical care?* **Alaska 211 ensures all callers get information about nearby services.** Our comprehensive database has government, nonprofit, and faith-based resources and services for anyone to access online too. In 2024:

47,206

Connections  
made to resources  
and services



**UNITED WAY**  
Anchorage



**UNITED WAY**  
Anchorage

**OPENING DOORS**  
to **OPPORTUNITY**

# FROM EVERYDAY NEEDS TO BIG CHALLENGES, ALASKANS CONNECT WITH HELPFUL RESOURCES AND SERVICES THROUGH 211.

## MISSION

We unite caring people to give, volunteer and take action to remove barriers to opportunities and solve our community's toughest challenges.

## VISION

Anchorage is a diverse, vibrant community where everyone can achieve their potential.

## VALUES

Leadership. Collaboration. Results-Focused. Stewardship. Equity.

## WORK

Financial Security. Healthy Community. Youth Opportunity.

[UnitedWayANC.org](http://UnitedWayANC.org)

[Alaska211.org](http://Alaska211.org)

[BeTheChange907.org](http://BeTheChange907.org)

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